

# Support for NEC students



**At NEC, we believe that everybody deserves a chance to achieve their learning goals, no matter their circumstances.**

There are many forms of support we can offer our students, including guidance around requesting access arrangements for exams, 1:1 pastoral support and a dedicated Wellbeing for Learning programme.



## **TUTOR SUPPORT**

At NEC we know that having the right tutor makes a huge difference to a student's experience. This is why all of our tutors are qualified teachers, experienced in online learning and examinations, and committed to supporting our learners. We also provide all of our tutors with bespoke in-house training to ensure they are able to support across a range of needs. All students are able to contact their tutor via the forums and messaging system on [learn@nec](mailto:learn@nec), and you can also arrange 1:1 tutorials if this would benefit you. [Find out more about our optional additional services.](#)

## PASTORAL CARE

We welcome and value all students and want to ensure that everyone enrolled with us has the opportunity to achieve their goals. For this reason, NEC has a dedicated Pastoral Officer, Karyn Nash, who can help support students in a number of ways.



Anyone enrolled on a NEC course can access support from our Pastoral Officer. [Find out more about our Pastoral Care Service.](#)

## WELLBEING FOR LEARNING

NEC's Pastoral Officer runs Wellbeing for Learning sessions every two months which are open to both students and their parents. The aim of these sessions is to help students recognise and manage any barriers to learning they may have. Each session is delivered live and a workbook is also provided to help students explore what is covered, allowing them to make the most of their time as a distance learner.

*"I wouldn't have changed a thing about joining NEC. I needed to focus on myself and I'm proud of who I've become and what I managed to learn thanks to it. I'll forever be grateful. Thank you for all your help and support these past few years."*

- NEC GCSE Student

## **SUPPORT FOR EXAMS**

Some students may need to book their exams with access arrangements. NEC's Exams Team are here to help with this. If you are using our exam booking service, the team will work with you and the exam centre to see what is possible and ensure you have access to the support you need where possible. We can also help with exam preparations through the marking of a past paper included in the cost of our courses, if you'd like to complete more than one past paper we can mark these as an add-on. [Find out more about exams.](#)

## **SUPPORT FOR STUDENTS UNDER 18**

Ever since NEC was founded in 1963, a big part of our history has been supporting home educators. We know that it's important to get things right when learning from home, so we have put some extra measures in place for our students who are under 18. This includes providing a Progress Tracker login for parents/guardians so you can see how your child is getting on with their studies. To find out more about how we can support students under 18, please see our [Home Educators page.](#)

## **NEC MASTERCLASSES**



NEC students may also benefit from our 'Masterclasses'. These are sessions put together by subject tutors to target any particularly tricky areas of study according to exam reports. [Find out more about Masterclasses.](#)

## DOWNLOAD FURTHER INFORMATION

**PASTORAL  
CARE SERVICE  
FLYER**

**GUIDE FOR  
HOME  
EDUCATORS**

**EXAMS  
HANDBOOK**

## NEC'S VALUES

We support students of all ages to help them achieve their learning goals.



### EXPERTISE

NEC draws on the best skills and knowledge in all we do from over 60 years of delivering distance learning courses.



### INCLUSIVITY

We welcome and encourage students from all learning abilities and backgrounds to study with us.



### FLEXIBILITY

Our courses are designed to fit in with the students' lifestyle and suit a wide range of individuals.



### DEDICATION

NEC's dedicated staff and tutors are committed to providing a first class service that supports all students.



### QUALITY

All of our courses have been designed and written by experienced authors who are qualified subject experts.



**neec**

National  
Extension  
College

YOUR GOALS • YOUR WAY

## GET IN TOUCH

From the moment you enrol to when you receive your results - we're here to support you.

✉ [info@nec.ac.uk](mailto:info@nec.ac.uk)

☎ 0800 389 2839 (UK Freephone)

[www.nec.ac.uk](http://www.nec.ac.uk)



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